FRONTLINE COACH

JOB DESCRIPTION

Year Here is a platform for entrepreneurs who want to tackle problems that matter, consisting of a one-year Fellowship and an Accelerator programme offering investment and business support.

Since launching at 10 Downing Street in 2013, we’ve worked with over 250 aspiring social entrepreneurs and launched award-winning social ventures like Appt Health, Migrateful and Chatterbox.

ABOUT THE ROLE

As our Frontline Coach, you’ll be working one to one with our Fellows over five months, while they are embedded in frontline services across London – from homeless hostels and youth services to GP surgeries.

You’ll support them to dive deep into their placements, adding value where they can, gaining deep human and systemic insight into social issues, and leading a high-impact Innovation Project.

You’ll work closely with the rest of our programme team.

The Frontline Coach will report to the Head of Frontline Innovation.

This is a freelance role mostly conducted remotely. You’ll work 10 days per 5-month frontline phase (Feb-July and Sept-Jan).

Start Date: August 2021

Application Deadline: Sunday 16th May.
YOUR RESPONSIBILITIES

Your role will involve:

Drawing on your frontline experience to coach our Fellows to success

You will work one-to-one with half of the cohort, around 12 Fellows. You will have two scheduled telephone check-ins with each of them during their placement – and be available for an additional chat should they need some extra support.

Your primary goal is to support Fellows to succeed in the frontline phase of the programme, during which they need your guidance on how to: be a useful extra pair of hands in placement, gain lots of insight into their specific social issue area, and lead an Innovation Project with real legacy. Along with our Pastoral Lead, you’ll also surface any practical or pastoral issues that the Fellow might be grappling with – and ensure these are dealt with appropriately.

Shaping Fellows’ overall learning experience – from development planning to participating in training workshops and sessions

You’ll meet with our Head of Frontline Innovation and other team members to check-in on Fellows’ progress and ensure the course is well designed to enable them to achieve their full potential.

You’ll play an active role in two Bootcamp training weeks, working with Fellows to prepare for frontline roles, understand the innovation process and develop their ideas.

In order to build up trust, rapport and community with the Fellows, you’ll also attend a handful of evening events throughout the year.

ABOUT YOU

You have a solid frontline background – with a track record of improving services and innovating new solutions

You’ll have a background in frontline services, having worked closely with vulnerable people throughout your career and have demonstrable innovation expertise within the sector. Perhaps you’ve been a social worker, teacher, support worker, community organiser or NHS clinician.

You know what it’s like to drive forward changes in delivery – identifying problems in the system, coming up with creative solutions and getting buy in from your colleagues to push your projects through and ensure they are built to last.

You have excellent interpersonal skills and a passion for learning and development

Taking other people’s perspectives, empathising and problem-solving all come naturally to you. You readily take on the mentor, expert advisor or critical friend role with your colleagues, family and friends. You may have managed teams or led professional supervision sessions before.
COMPENSATION AND BENEFITS

- A day rate of £200 to £300, depending on experience.
- Flexible working – around half of your days could be completed remotely / from home.
- Gorgeous, accessible, open plan studio in Hackney, next to London Fields (including Lido), Regent’s Canal and Broadway Market.
- Access to tonnes of events and training sessions delivered by some of the leading lights of the social entrepreneurship world.

TO APPLY

Send your application to Kirsty Turnbull on opportunities@yearhere.org with the subject line “[Your Name] / Frontline Coach” and briefly:

- Tell us about yourself and why you want this role
- Tell us about an innovation that you led in a frontline context, and the principles or tactics you deployed to make a success of it.
- Tell us where you heard about this role.
- Attach your CV and/or link us to a LinkedIn profile.

The closing date for the role is midnight on Sunday 16th May.

There is a 3-stage selection process:

1. Submission of CV and cover letter as detailed above
2. An initial video interview (30 minutes)
3. A final round interview and a test (90 minutes).

We are committed to building a diverse team and strongly encourage applications from women, minorities, LGBTQ+ people and disabled people.

We are also committed to offering employment opportunities to people with criminal convictions.
WHO WE ARE

Unlike a traditional Master’s, the Year Here Fellowship is an immersive, action-oriented postgrad course. Over one year, diverse and multidisciplinary cohorts of Fellows learn at the frontline of inequality – in care homes, homeless hostels and schools across London. Supported by a rigorous social innovation curriculum and industry mentoring, they found some of the most promising social startups in the UK.

Our new Year Here Accelerator supports those emerging businesses with investment, specialist business support, access to clients, and office space.

We’re also launching the Year Here Foundation, a new charity aiming to widen access to social entrepreneurship through the provision of financial bursaries and other practical support to high-potential entrepreneurs from low income backgrounds.

Our growth

Since launching at 10 Downing Street in 2013, we have grown steadily. Today, we are a team of 12 and a faculty of 80+ social impact experts. We turnover £850,000 / year. Our business model is unique. We don’t charge a tuition fee for the Fellowship. Instead, Fellows work on real-world social projects that we are paid for. This income, along with some recurring grants, covers the cost of the programme. The Accelerator makes money by taking a cut of the startup investment raised and a small stake in each company. The Foundation raises funds from philanthropists who share our mission.

Year Here is a social enterprise; meaning that our purpose is to create positive change in society rather than to maximise shareholder profits. Our Articles of Association state that at least 20% of our profits must be reinvested in our social mission.

Social Impact

Year Here’s 256 Fellows have collectively volunteered over 160,000 hours in frontline services – including homeless shelters, care leavers’ services and pupil referral units – and launched 42 new social ventures backed by Nesta, The Observer, Ashoka, UnLtd, Bethnal Green Ventures and the Esmée Fairbairn Foundation.

These ventures include:

- **Birdsong**, a fashion brand selling clothes made by women’s groups, from older knitters to migrant seamstresses, with a ‘no sweatshops, no photoshop’ ethos.
- **Fat Macy’s**, a restaurant that trains homeless Londoners, with profits helping them raise a deposit for their first flat.
- **Appt**, a HealthTech company that uses behavioural economics to improve uptake of preventative healthcare measures in diverse patient communities.